

March 26, 2010

Los Angeles County **Board of Supervisors**

> Gloria Molina First District

TO: Each Supervisor

Mark Ridley-Thomas Second District

John F. Schunhoff, Ph.D. () MH Jun FROM:

Interim Director

Zev Yaroslavsky

AVERAGE DAILY CENSUS, HOSPITAL-BASED SUBJECT:

OUTPATIENT VISITS (EMERGENCY DEPARTMENT),

AND HOSPITAL-BASED OUTPATIENT VISITS (AMBULATORY CARE) MONTHLY REPORT -

JANUARY 31, 2010.

Third District

Don Knabe Fourth District

Michael D. Antonovich Fifth District

John F. Schunhoff, Ph.D. Interim Director

Robert G. Splawn, M.D. Interim Chief Medical Officer As requested, this is to provide you with a report of the Department of Health Services' Average Daily Census (ADC), Hospital-Based Outpatient Emergency Room (ER) visits, and Hospital-Based Outpatient Ambulatory Care (Amb Care) visits for the month ending January 31, 2010.

313 N. Figueroa Street, Suite 912 Los Angeles, CA 90012

> Tel: (213) 240-8101 Fax: (213) 481-0503

www.dhs.lacounty.gov

Each detailed report for ADC, ER, and Amb Care is provided in two attachments. Attachment I reflects Year-to-Date (YTD), Month-to-Date (MTD), and Full-Year-Estimated (FYE) data, plus comparative budget and prior year information. Attachment II displays: (a) a 12-month history, by hospital, for last fiscal year, (b) an actual/estimate table for the current fiscal year, by hospital, and (c) a graph that provides a guick snapshot view of our overall trends.

To improve health through leadership, service and education. The January MTD actual census of 1,311 is 150 less than the January 2010 census budget of 1,461, and 30 more than the actual ADC for January 2009 of 1,281. We will continue to closely monitor hospital census and its effect on financial performance of our facilities.

If you have questions or need additional information, please let me know.

JFS:cp 503:072

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Chief Executive Office **County Counsel** Executive Office, Board of Supervisors



www.dhs.lacounty.gov

AVERAGE DAILY CENSUS

COUNTY OF LOS ANGELES DEPARTMENT OF HEALTH SERVICES MONTHLY OCCUPANCY REPORT FOR THE MONTH ENDING JANUARY 31, 2010

	(1)	(2)	(3)	(4)	(5)	(6)
	FY 09-10 BUDGET	FY 09-10 YTD BUDGET	JAN/10 BUDGET	MTD ACTUAL	FACILITY FYE	FY 08-09 ACTUAL
LAC+USC MEDICAL CENTER	671	671	671	579	579	565
H/UCLA MEDICAL CENTER	373	373	373	343	356	362
RLA NATIONAL REHAB. CENTER	219	219	219	199	190	17 <u>0</u>
OV/UCLA MEDICAL CENTER	198	198	, 198	190	194	196
TOTAL	1,461	1,461	1,461	1,311	1,319	1,293

NOTES:

- (1) Per the Fiscal Year (FY) 2009-10 Final Budget Resolution.
- (2) YTD budget developed based on the census level necessary to achieve each facility's FY 2009-10 Budget.
- (3) Monthly budget developed for the report month based on the census level necessary to achieve each facility's FY 2009-10 Budget.
- (4) The aggregate number of actual census days for the report month, averaged on a per-day basis.
- (5) Facility's full-year-estimate (FYE) for census is developed based on the facility's operating plan.
- (6) Actual average daily census averaged for the 12-month period of FY 2008-09 based on facility's June Final 2009 workload report.

ATTACHMENT I-B

HOSPITAL-BASED OUTPATIENT VISITS - EMERGENCY DEPARTMENT

COUNTY OF LOS ANGELES DEPARTMENT OF HEALTH SERVICES FOR THE MONTH ENDING JANUARY 31, 2010

	(1)	(2)	(3)	(4)	(5)	(6)
	FY 09-10 BUDGET	FY 09-10 YTD BUDGET	JAN/10 BUDGET	MTD ACTUAL	FACILITY FYE	FY 08-09 ACTUAL
LAC+USC MEDICAL CENTER	147,622	79,314	13,950	13,279	152,526	132,249
H/UCLA MEDICAL CENTER	89,423	51,420	8,245	7,606	92,506	80,752
RLA NATIONAL REHAB. CENTER	4		NA -			
OV/UCLA MEDICAL CENTER	48,453	27,764	4,451	4,162	49,226	44,052
TOTAL	285,498	158,498	26,646	25,047	294,258	257,053

NOTES:

- (1) Per the Fiscal Year (FY) 2009-10 Final Budget Resolution.
- (2) YTD budget developed based on the number of Visits necessary to achieve each facility's FY 2009-10 Budget.
- (3) Monthly budget developed for the report month based on the number of Visits necessary to achieve each facility's FY 2009-10 Budget.
- (4) The aggregate number of actual Visits for the report month.
- (5) Facility's full-year-estimate (FYE) for census is developed based on the facility's operating plan. Total FYE includes Psychiatric Visits of 22,540 (LAC-USC: 9,230; H/UCLA: 8,773; and OV/UCLA: 4,537).
- (6) Actual number of Visits for the 12-month period of FY 2008-09 based on facility's June Final 2009 workload report. Total Actual excluded Psychiatric Visits of 21,596 (LAC-USC: 8,836; H/UCLA: 8,859; and OV/UCLA: 4,401).

ATTACHMENT I-C

HOSPITAL-BASED OUTPATIENT VISITS - AMBULATORY CARE

COUNTY OF LOS ANGELES DEPARTMENT OF HEALTH SERVICES FOR THE MONTH ENDING JANUARY 31, 2010

	(1)	(2) FY 09-10	(3)	(4)	(5)	(6)
	FY 09-10	YTD	JAN/10	MTD	FACILITY	FY 08-09
	BUDGET	BUDGET	BUDGET	ACTUAL	FYE	ACTUAL
LAC+USC MEDICAL CENTER	522,388	309,536	41,903	43,921	528,507	517,179
H/UCLA MEDICAL CENTER	302,934	173,514	25,083	24,850	326,088	303,608
RLA NATIONAL REHAB. CENTER	74,981	41,768	5,854	4,166	75,831	74,981
OV/UCLA MEDICAL CENTER	216,952	122,138	17,514	15,635	205,402	216,952
TOTAL	1,117,255	646,956	90,354	88,572	1,135,828	1,112,720

NOTES:

- (1) Per the Fiscal Year (FY) 2009-10 Final Budget Resolution.
- (2) YTD budget developed based on the number of Visits necessary to achieve each facility's FY 2009-10 Budget.
- (3) Monthly budget developed for the report month based on the number of Visits necessary to achieve each facility's FY 2009-10 Budget.
- (4) The aggregate number of actual Visits for the report month.
- (5) Facility's full-year-estimate (FYE) for census is developed based on the facility's operating plan.
- (6) Actual number of Visits for the 12-month period of FY 2008-09 based on facility's June Final 2009 workload report.

ATTACHMENT II-A

AVERAGE DAILY CENSUS

COUNTY OF LOS ANGELES

DEPARTMENT OF HEALTH SERVICES

MONTHLY OCCUPANCY REPORT

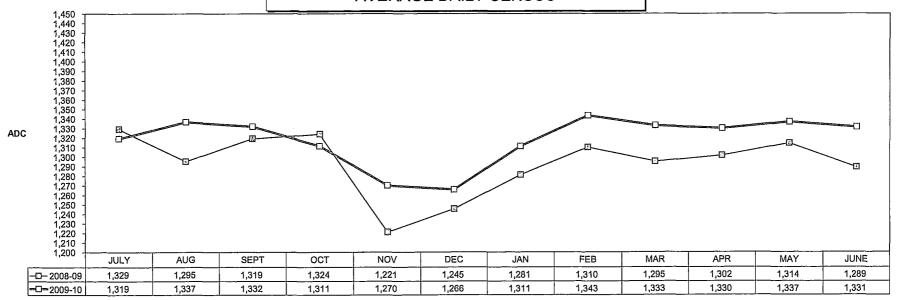
FISCAL YEARS 2008-09 AND 2009-10

ACTUAL

													YTD
													Actual
FISCAL YEAR 2008-09 (1)	JUL.	AUG.	SEPT.	OCT.	NOV.	DEC.	<u>JAN.</u>	FEB.	MAR.	APR.	MAY	<u>JUNE</u>	<u>Average</u>
LAC+USC Medical Center	611	585	579	597	490	522	548	562	571	571	576	572	565
H/UCLA Medical Center	364	356	377	361	363	366	373	371	361	355	350	353	362
RLA National Rehabilitation Center	152	162	165	167	167	164	160	182	173	184	191	176	170
OV/UCLA Medical Center	202	192	198	200	201	194	200	195	190	191	197	188	196
TOTAL	1,329	1,295	1,319	1,324	1,221	1,245	1,281	1,310	1,295	1,302	1,314	1,289	1,293
					· · · · · · · · · · · · · · · · · · ·								
Per facility's June 2009 workload report.					_								
(1) Per facility's June 2009 workload report.			<u> </u>	ACTUAL		· · · · · · · · · · · · · · · · · · ·				ESTIMATED	-		
(1) Per facility's June 2009 workload report.				ACTUAL		· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·		ESTIMATED			YTD
(1) Per facility's June 2009 workload report.				ACTUAL						ESTIMATED	-		YTD (Thru Jan.)
(1) Per facility's June 2009 workload report. FISCAL YEAR 2009-10	JULY	AUG.	SEPT.	ACTUAL OCT.	NOV.	DEC.	JAN.	FEB.	MAR.	ESTIMATED APR.	MAY	JUNE	
	<u>JULY</u> 571	<u>AUG.</u> 590	<u>SEPT.</u> 587		<u>NOV.</u> 566	DEC. 556	<u>JAN.</u> 579	<u>FEB.</u> 587			MAY 582	<u>JUNE</u> 577	(Thru Jan.)
FISCAL YEAR 2009-10				OCT.					MAR.	APR.			(Thru Jan.) <u>Average</u>
FISCAL YEAR 2009-10 LAC+USC Medical Center	571	590	587	<u>ОСТ.</u> 580	566	556	579	587 358 200	MAR. 585 351 200	APR. 581 353 200	582 357 200	577 357 200	(Thru Jan.) <u>Average</u> 576 357 183
FISCAL YEAR 2009-10 LAC+USC Medical Center H/UCLA Medical Center	571 376	590 368	587 362	OCT. 580 362	566 339	556 351	579 343	587 358	<u>MAR.</u> 585 351	<u>APR.</u> 581 353	582 357	577 357	(Thru Jan.) <u>Average</u> 576 357

MONTHLY OCCUPANCY REPORT

AVERAGE DAILY CENSUS



HOSPITAL-BASED OUTPATIENT VISITS - EMERGENCY DEPARTMENT

COUNTY OF LOS ANGELES DEPARTMENT OF HEALTH SERVICES FISCAL YEARS 2008-09 AND 2009-10

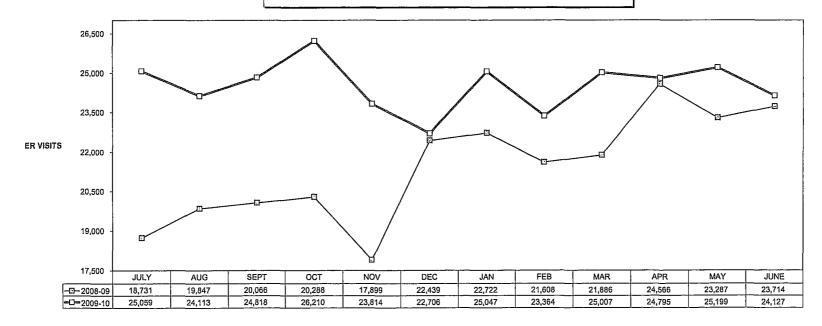
FISCAL YEAR 2008-09 (1)(2)
LAC+USC Medical Center
H/UCLA Medical Center
RLA National Rehabilitation Center
OV/UCLA Medical Center
TOTAL

					ACTU	IAL						
<u>JULY</u> 9,072 6,170	<u>AUG.</u> 9,825 6,501	<u>SEPT.</u> 9,979 6,573	OCT. 10,020 6,557	NOV. 7,991 6,460	<u>DEC,</u> 12,500 6,466 — N/A	JAN. 11,236 7,433	FEB. 11,563 6,467	<u>MAR.</u> 10,971 7,063	<u>APR.</u> 13,822 6,810	MAY. 12,148 7,249	<u>JUN.</u> 13,122 7,003	Actual 132,249 80,752
3,489	3,521	3,514	3,711	3,448	3,473	4,053	3,578	3,852	3,934	3,890	3,589	44,052
18,731	19,847	20,066	20,288	17,899	22,439	22,722	21,608	21,886	24,566	23,287	23,714	257,053

FISCAL YEAR 2009-10 (2)
LAC+USC Medical Center (4)
H/UCLA Medical Center
RLA National Rehabilitation Center
OV/UCLA Medical Center
TOTAL

	ACTUAL								ESTIMATED						
<u>JULY</u>	AUG.	SEPT.	<u>ост.</u>	NOV.	DEC.	JAN. (3)	FEB.	MAR.	APR.	MAY.	JUN.	YTD (Thru Jan.) <u>Actual</u>			
13,080 7,802	12,603 7,407	12,959 7,643	13,392 8,359	12,268 7,599	11,842 7,076 N/A	13,279 7,606	11,757 7,803	12,993 7,803	12,918 7,803	13,185 7,803	12,250 7,803	89,423 53,492			
4,177	4,103	4,216	4,459	3,947	3,788	4,162	3,804	4,211	4,074	4,211	4,074	28,852			
25,059	24,113	24,818	26,210	23,814	22,706	25,047	23,364	25,007	24,795	25,199	24,127	171,767			

MONTHLY HOSPITAL-BASED OUTPATIENT EMERGENCY DEPARTMENT VISITS REPORT



⁽¹⁾ Per facility's June Final 2009 workload report.

⁽²⁾ FY 2008-09 Emergency Department visits excluded emergency Psychiatric Visits. Beginning in FY 2008-10 emergency psychiatric visits are being reported as part of the Emergency Department (ED) visits. Note: FY 2008-09 Actual emergency psychiatric visits of 21,596 (LAC+USC: 8,836, H/UCLA: 8,859, and OV/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 8,851; and OV/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 8,859, and OV/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 8,859, and OV/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 8,859, and OV/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 8,859, and OV/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 8,859, and OV/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 8,850, and OV/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visits were 278,649 (LAC-USC: 140,585; H/UCLA: 4,401). FY 2008-09 total Emergency Department visits including the Psychiatric Visi

Visits of 21,596 (LACHOSC: 8,836, FINCLA: 8,839, and OVIOCLA: 4,401), FY 2008-01 total Emergency Department Visits including the Fsychiatric Visits Welle 278,049 (LACHOSC: 140,365; FINCLA: 68,835, FINCLA: 6

reporting morth, due to the "time lag" or backlog of having patients recorded and showing up in the Affiliative system. The true visits count should settle to an accurate level with additional future report updates. Note: LAC-USC provided January's visits as estimates, which is not consistent with the standardization requirement, in order not to understate visits for the current month.

⁽⁴⁾ Beginning in December 2009 workload report, LAC+USC revised its prior months' Emergency Department visits from July through November 2009 to include Nurse Only visits; therefore, prior months ED visits were understated.

HOSPITAL-BASED OUTPATIENT VISITS - AMBULATORY CARE

COUNTY OF LOS ANGELES DEPARTMENT OF HEALTH SERVICES FISCAL YEARS 2008-09 AND 2009-10

						ACIL	JAL.						
FISCAL YEAR 2008-09 (1)	JUL.	AUG.	SEPT.	OCT.	NOV. (2)	DEC.	JAN.	FEB.	MAR.	APR.	MAY	JUNE	<u>Actual</u>
LAC+USC Medical Center	48,822	46.045	45,096	47,802	32.864	40,770	41,462	38,471	44,255	46,601	40,104	44,887	517,179
H/UCLA Medical Center	25,939	25,125	25,053	26,422	21,151	24,740	25,081	24,319	27,182	27,226	25,072	26,298	303,608
RLA National Rehabilitation Center	6,273	5,856	6,199	6,556	5,259	5,771	5,854	6,129	7,176	6,914	6,110	6,884	74,981
OV/UCLA Medical Center	18,513	17,526	18,000	18,187	14,904	17,494	17,514	16,824	20,075	20,345	18,096	19,474	216,952
TOTAL	99,547	94,552	94,348	98,967	74,178	88,775	89,911	85,743	98,688	101,086	89,382	97,543	1,112,720
				ACTUAL						ESTIMATED			
						-						-	YTD (Thru Jan.)
FISCAL YEAR 2009-10 (3)	JULY	AUG.	<u>SEPT.</u>	<u>ост.</u>	NOV.	DEC.	JAN. (4)	FEB.	MAR.	APR,	MAY_	<u>JUNE</u>	<u>Actual</u>
LAC+USC Medical Center	44,379	43,003	44,091	44,134	38,782	41,358	43,921	41,741	48,345	47,893	43,566	47,294	299,668
H/UCLA Medical Center	28,965	27,551	28,018	28,377	25,309	27,255	24,850	27,423	26,990	27,327	26,772	27,249	190,325
RLA National Rehabilitation Center	6,456	6,515	6,642	6,240	5,477	5,777	4,166	6,398	7,445	7.183	6,379	7,153	41,273
	0,700							40.450	47.004	47.004	47.004	47.004	440,000

15,893

85.461

OV/UCLA Medical Center

TOTAL

18,091

97.891

17,615

96,366

17,659

96,410

17,316

94,385

MONTHLY HOSPITAL-BASED OUTPATIENT AMBULATORY CARE VISITS REPORT

16,673

91.063

15,635

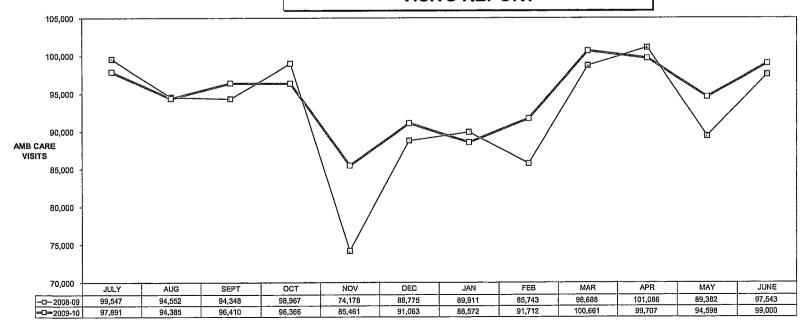
88.572

16.150

91.712

17.881

100,661



17.881

94,598

17,304

99,000

118,882

650,148

17,304

99,707

⁽¹⁾ Per facility's June Final 2009 workload report.

⁽²⁾ The decline in Ambulatory Care visits in November 2008 was mainly due to the move to the new LAC+USC's Replacement Facility.

⁽³⁾ Recent goals to standardize workload reporting across the County Facilities have caused fluctuations in the year-over-year total Ambulatory Care visits. Some facilities experienced an increased, while others a decreased, on their Ambulatory Care visits due to the new reporting standard requirements. Based on the new reporting requirement changes from FY 08-09, OV/I/CLA reported a decrease of 23,497 in actual Rehabilitation service visits while H/I/CLA and RLA reported a increased of 18,998 and 2,956 actual visits, respectively. Note: The standardization process is currently a work in progress and is pending full implementation across the DHS facilities.

⁽⁴⁾ Based on current month's PVC Affinity reports. In an effort to standardize Workload visits reporting among Facilities, only the PVC Affinity reports will be used starting in FY 2009-10. This new reporting requirement may result in the low initial visits count for the current reporting month, due to the "time lag" or backlog of baving patients recorded and showing up in the Affinity System. The true visits count should settle to an accurate level with additional future report updates. Note: LAC-USC provided January's visits as estimates, which is not consistent with the standardization requirement, in order not to understate visits for the current month.